Integrated Travel
Investigating a Governance Model for a
Passenger Rail Authority in Alberta
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#### **Executive Summary**

Alberta seeks to address its transportation integration challenges by establishing a Passenger Rail Authority. This authority aims to streamline coordination across transportation modes, improve service reliability, and facilitate regional economic growth. Modeled after entities like Ontario's Metrolinx, this initiative could provide a foundation for sustainable transit infrastructure, enhancing both urban and rural connectivity in Alberta. This report evaluates existing governance models, including their resource and workforce requirements, while assessing the potential economic, environmental, and equity impacts. By incorporating input from key stakeholders, the proposed governance structure is designed to align with Alberta's sustainability and social goals.

#### 1. Introduction

In response to the growing need for coordinated transportation infrastructure, Alberta's proposed Passenger Rail Authority aims to oversee the planning, development, and operation of a regional rail system that complements other transportation modes. This initiative would function under the direction of the Alberta Ministry of Transportation, ensuring that rail development aligns with provincial priorities and connects Alberta's urban and rural communities. The project takes inspiration from successful governance models like Metrolinx, a crown agency in Ontario, which demonstrates the value of a centralized body in managing transit development and integration.

This report investigates governance models, program resource requirements, and workforce needs. Additionally, it considers the financial, environmental, and social equity impacts of the proposed Passenger Rail Authority, offering Alberta's Ministry of Transportation a strategic framework for implementation. The analysis includes data from North American transportation authorities and stakeholder engagement insights, providing a robust foundation for Alberta's next steps.

## 2. Goals and Objectives

The following objectives shape the study:

- **Objective 1**: Investigate governance models in other jurisdictions to derive best practices relevant to Alberta.
- **Objective 2**: Develop recommendations on governance structure, program resources, and workforce needs, based on the analysis.
- **Objective 3**: Evaluate the economic, environmental, and social impacts of a provincial rail authority, supporting Alberta's sustainability goals.
- **Objective 4**: Present findings to the Alberta Ministry of Transportation, emphasizing a long-term, adaptable governance structure.
- **Objective 5**: Collaborate with infrastructure, transportation, and community stakeholders to gather insights, ensuring a governance model aligned with community needs.

## 3. Current Governance Models for Passenger Rail Authorities

Metrolinx (Ontario, Canada)

Metrolinx was established as a crown agency to manage and develop transportation infrastructure in the Greater Toronto and Hamilton Area (GTHA). As a centralized agency, Metrolinx oversees project planning, funding, and implementation, integrating transportation modes across the region. The model features a board of directors appointed by the provincial government, ensuring a high level of accountability. Notably, Metrolinx has prioritized equity and accessibility, extending service to underserved areas. The agency's funding model includes provincial allocations, federal grants, fare revenue, and partnerships, supporting its diverse initiatives.

## Regional Transportation District (Denver, Colorado, USA)

Denver's Regional Transportation District (RTD) follows a regional model, incorporating multiple cities and counties within the Denver metro area. With a governance board consisting of representatives from each district, RTD allows localized decision-making, reflecting the interests of different communities. RTD has also leveraged public-private partnerships for its capital projects, including the Eagle P3 project, a major commuter rail line. This model emphasizes collaborative planning, making it a strong candidate for Alberta, where diverse community needs must be met.

## Massachusetts Bay Transportation Authority (Boston, Massachusetts, USA)

The Massachusetts Bay Transportation Authority (MBTA) is a state-controlled entity overseeing the Boston metropolitan area's transit services. MBTA's governance model integrates state and municipal government involvement, providing balanced oversight. Funding is sourced from state contributions, fare revenue, and federal support, allowing flexibility in capital and operational expenses. MBTA has invested heavily in safety improvements, reliability upgrades, and accessibility, aligning with the principles Alberta aims to incorporate in its own rail network.

## 4. Analysis of Governance Structures and Best Practices

A comparative analysis of the models reveals essential governance elements that Alberta's Passenger Rail Authority could adopt:

#### **Centralized Governance Structure**

A centralized structure, as seen with Metrolinx, consolidates decision-making power within a single body, enabling rapid responses to policy and funding changes. For Alberta, this could improve coordination across transportation modes, ensuring a seamless integration between rail, bus, and other transit options. Centralized governance also provides a transparent framework, enhancing accountability to provincial and local governments.

#### **Regional Representation and Decision-Making**

Denver's RTD offers a model where regional representation allows for more equitable decision-making. For Alberta, incorporating representatives from both urban and rural regions could ensure that the authority reflects the diverse needs of the province. Regional representation would also facilitate alignment with community-specific transportation priorities and project funding requirements.

## **Funding and Revenue Streams**

Each model reviewed utilizes diverse revenue streams, including government subsidies, fare revenue, public-private partnerships, and federal funding. Alberta's Passenger Rail Authority could adopt a mixed funding model to ensure financial stability and flexibility, particularly important during periods of economic uncertainty. Additionally, partnering with private companies on certain projects could accelerate development and reduce capital expenditure burdens on the government.

## **Integration with Other Transport Modes**

All successful rail authorities place emphasis on integration with other transport modes. A key objective for Alberta's Passenger Rail Authority should be to provide seamless connections with bus networks, cycling infrastructure, and pedestrian pathways. This approach maximizes user convenience, increases ridership, and reduces dependence on personal vehicles, supporting Alberta's environmental and congestion reduction goals.

## 5. Program Resource and Workforce Framework

## **Program Resource Requirements**

Resource planning is essential to ensure that Alberta's Passenger Rail Authority can meet its operational and strategic objectives. Key resource requirements include:

- Infrastructure Development: Developing rail lines, stations, maintenance facilities, and ticketing systems requires substantial capital. A phased approach could help Alberta manage costs while ensuring efficient project delivery.
- **Technology Investments**: Technology plays a central role in operations and customer experience. Alberta's Passenger Rail Authority would benefit from investing in integrated scheduling systems, digital ticketing, and real-time passenger information displays.
- **Service Operations**: Funding for regular operations, including customer service, security, and safety management, is necessary to maintain high service standards.

#### **Workforce Framework**

Building a skilled workforce is essential to ensure Alberta's Passenger Rail Authority can meet its goals. This includes roles in management, engineering, operations, and customer service:

- **Operations Management**: Key roles include station managers, operations controllers, and logistics supervisors to ensure seamless daily operations.
- **Customer Service**: Frontline roles such as ticket agents, customer service representatives, and safety officers are vital for enhancing passenger experience.
- **Technical and Engineering Staff**: Engineers, IT professionals, and system analysts will manage infrastructure and technology, ensuring reliability and efficiency.

## **Workforce Development**

To support workforce development, Alberta could consider partnerships with technical colleges and universities to create specialized training programs for transportation professionals. This not

only ensures a qualified workforce but also supports Alberta's broader economic and educational goals.

## 6. Economic, Environmental, and Equity Benefits

## **Economic Impact**

Establishing a Passenger Rail Authority is expected to bring numerous economic benefits, including job creation, increased property values, and higher business activity. Rail systems attract investment in areas surrounding stations, leading to urban revitalization and greater commercial activity. This economic stimulation can also enhance tourism, providing a stable revenue source.

## **Environmental Impact**

Rail transit reduces greenhouse gas emissions by providing an energy-efficient alternative to cars. Alberta's Passenger Rail Authority could significantly contribute to the province's carbon reduction targets, especially if it adopts sustainable practices such as electrification of rail lines and use of renewable energy sources in operations.

## **Social Equity and Accessibility**

Accessibility is a core principle in transit planning, ensuring that all communities, including low-income and indigenous populations, benefit from the rail network. The Passenger Rail Authority's mandate should include policies for affordable fare structures, accessible stations, and extended services to underserved areas, which would support Alberta's equity goals and ensure that all residents can benefit from improved transportation infrastructure.

#### 7. Stakeholder Engagement and Feedback Integration

## **Engaging Government and Infrastructure Stakeholders**

Input from government entities, local municipalities, and infrastructure partners was essential to identify priorities and potential challenges. Discussions with the Alberta Ministry of Transportation emphasized the importance of a governance model that considers Alberta's regional diversity, ensuring both urban and rural communities benefit equitably from the authority's initiatives.

## **Community and Indigenous Engagement**

Indigenous community engagement highlighted the need for accessibility, employment opportunities, and sensitivity to cultural and environmental values. Collaborative sessions focused on developing a governance approach that acknowledges indigenous rights and encourages partnerships in the planning and construction phases of the rail system.

#### 8. Recommendations

Based on the findings and analysis, the following recommendations are proposed:

 Adopt a Centralized, Transparent Governance Structure: A centralized model akin to Metrolinx will ensure accountability, streamline decision-making, and allow for cohesive planning and resource allocation across Alberta.

- Incorporate Regional Representation: Include stakeholders from diverse regions of Alberta, allowing the authority to address the unique transportation needs of each community.
- 3. **Establish a Mixed Funding Model**: Utilize government funding, public-private partnerships, and fare revenue to ensure financial sustainability and flexibility.
- 4. **Prioritize Integration with Other Transit Modes**: Implement policies that connect rail with bus, cycling, and pedestrian pathways to promote accessibility and reduce environmental impact.
- 5. **Embed Equity in Service Design**: Ensure that fare structures, service coverage, and employment policies prioritize accessibility and inclusivity.

#### 9. Conclusion

Establishing a Passenger Rail Authority presents Alberta with an opportunity to transform its transportation landscape. A centralized governance model, combined with diverse regional representation and integrated funding, positions the province to meet its economic, environmental, and equity goals. With the authority's establishment, Alberta can create a sustainable, interconnected transportation network that supports regional growth, connects underserved communities, and reduces environmental impact.

# 10. References

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